



## CITY OF ANN ARBOR, MICHIGAN

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### **CITY OF ANN ARBOR ENHANCES ONLINE TAX PAYMENT OPTIONS**

**ANN ARBOR, Mich. – June 23, 2009** – In addition to accepting property tax payments online via an e-check, also referred to as Automated Clearing House Network (ACH) payment, the City of Ann Arbor now has the ability to accept credit card and signature debit card payments. Per state law, credit and debit card transactions require a convenience-fee payment however the ACH payment continues to be free of charge. Visit [www.a2gov.org/Taxpayment](http://www.a2gov.org/Taxpayment) on the City of Ann Arbor's website and follow the step-by-step payment instructions. This is a secure online transaction process conducted via JP Morgan Chase.

#### **Online Tax Payment Information**

- The online tax payment system availability has expanded. Online tax payments are accepted from July 1, 2009 through February 28, 2010.
- To make a tax payment online, a checking, savings account, credit or debit card is required.
- To ensure privacy, access to a resident's tax account involves entering information from his or her tax bill. The following information is needed: Tax Parcel Id Number (default logon); Tax Bill ID Number (default password when first entering online payment application); Bank Account Number; and Routing Transit Number.
- To retrieve tax and assessment data, visit [www.a2gov.org/FinancialAdminServices/data.html](http://www.a2gov.org/FinancialAdminServices/data.html).
- Payments made up to 11:58 p.m. EST on regular business days will be posted to the tax account the same day.
- It can take two to seven business days for a payment to be reflected on the City's tax system due to the time it takes the bank to clear a payment.
- You will receive a confirmation e-mail to confirm your payment was submitted.
- It is the sole responsibility of the taxpayer to ensure that ACH authorizations are correct and funds are available.

Several area banks accept property tax payments on the City of Ann Arbor's behalf. Residents can make tax payments at any of the following Ann Arbor bank locations during the months of July for summer taxes and December for winter taxes: TCF Bank; Bank of America; Ann Arbor Commerce Bank; Fidelity Bank; and Citizens Bank. Payments also are accepted at the City of Ann Arbor Customer Service Center located at 220 East Huron.

For assistance with your payoff amount, contact the Treasury Customer Service Office at (734) 994-2833.

*Ann Arbor has 114,000 residents, spans 27.7 square miles, and was named one of the top 25 U.S. cities to live in by CNN/Money Magazine in 2006. The city's mission statement reads: The city of Ann Arbor is committed to providing excellent municipal services that enhance the quality of life for all through the intelligent use of resources while valuing an open environment that fosters, fair, sensitive and respectful treatment of all employees and the community we serve.*

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