

Guide to Ann Arbor  
Community Resources



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Provided by  
City of Ann Arbor Office of Organizational Equity  
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## Introduction

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Welcome to the City of Ann Arbor’s Disability Community Resource Guide. This guide was created to support individuals with disabilities, their families, and allies by connecting them with helpful resources, services, and organizations. Whether you’re seeking information on advocacy, housing or legal resources, you’ll find a variety of tools and contacts to help you navigate your journey. The guide is organized by category for easy reference. Simply browse the sections that apply to your needs, and follow the links provided or contact details to learn more.

This list may not be comprehensive. Additional services in Washtenaw County can be found at [www.washtenaw.org](http://www.washtenaw.org).

This guide was last updated in April 2025.

## Advocacy Organizations

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Organization Name	Contact Information	Services	Hours of Operation
Disability Rights Michigan (DRM)	517-487-1755 <a href="http://www.drmich.org/about-us">www.drmich.org/about-us</a>	DRM is the independent organization authorized by Federal and State law to advocate and protect the legal rights of people with disabilities in Michigan.	Monday – Thursday 9:00 am – 4:00 pm  Friday 9:00 am – 12:00
Washtenaw Association for Community Advocacy	734-662-1256 <a href="http://www.washtenawaca.org/">www.washtenawaca.org/</a>	Programs <ul style="list-style-type: none"> <li>• Education Advocacy</li> <li>• Youth in Transition</li> <li>• Equal Justice in the Courts</li> <li>Trust Management Services</li> </ul>	Monday – Thursday 9:00 am – 4:00 pm  Friday by Appointment

## City of Ann Arbor Resources

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Organization Name	Contact Information	Services	Hours of Operation
Office of Organizational Equity	<a href="mailto:ooe@a2gov.org">ooe@a2gov.org</a>	ADA Coordinator for city services.	Monday – Friday 8:00 am -5:00 pm
Commission on Disability Issues	734-794-6291 <a href="mailto:CODI@a2gov.org">CODI@a2gov.org</a>	Advisory commission to City Council on matters related to people with disabilities.	Office hours by appointment
Ann Arbor City Clerk	734-994-8296 <a href="mailto:CityClerk@a2gov.org">CityClerk@a2gov.org</a>	Accommodations for public meetings and voting	Monday – Friday 8:00 am – 5:00 pm  Closed daily 12-1 pm
Supportive Connections	734-794-6934 <a href="mailto:supportiveconnections@a2gov.org">supportiveconnections@a2gov.org</a>	Provide social services to assist people in need from becoming involved or re-involved with the criminal justice system.	Contact directly for office hours.

## Disability Resources (American's with Disabilities Act)

Organization Name	Contact Information	Services	Hours of Operation
ADA National Network (Americans with Disabilities Act)	800-949-4232 (V/TTY) <a href="http://www.adata.org">www.adata.org</a>	The ADA National Network provides information, guidance and training on how to implement the Americans with Disabilities Act (ADA) to support the mission of the ADA to “assure equality of opportunity, full participation, independent living, and economic self-sufficiency for individuals with disabilities.” The ADA National Network outlines which federal agencies enforce the ADA.	Monday – Friday 8:00 am – 5:00 pm CT
Great Lakes ADA Center	800-949-4232 (V/TTY) <a href="http://www.adagreatlakes.org">www.adagreatlakes.org</a>	The Center provides information, materials, technical assistance and training on the ADA. Part of the ADA National Network.	Monday – Friday 8:00 am – 5:00 pm CT
Michigan Department of Civil Rights - Disability Rights & Compliance	517-241-1217 <a href="mailto:MDCRServiceCenter@michigan.gov">MDCRServiceCenter@michigan.gov</a>	The Disability Rights and Compliance Division provides <ul style="list-style-type: none"> <li>• ADA compliance</li> <li>• Services to Deaf, Deafblind and Hard of Hearing</li> <li>• FOIA (Freedom of Information Act)</li> <li>• Contract Compliance</li> </ul>	Monday – Friday 8:00 am – 5:00 pm
United States Access Board	202-272-0080 Ext. 3 <a href="mailto:ta@access-board.gov">ta@access-board.gov</a> or <a href="mailto:info@access-board.gov">info@access-board.gov</a>	US Access Board provides technical assistance with accessibility guidelines along with training (using webinars).	Monday – Friday 10:00 am – 5:00 pm

## Disability Employment Services & Resources

Organization Name	Contact Information	Services	Hours of Operation
Job Accommodation Network (JAN)	800-526-7234 <a href="http://www.askjan.org">www.askjan.org</a>	Free guidance on job accommodations and disability employment issues.	Phone assistance Monday – Friday 9:00 am – 6:00 pm
Michigan Rehabilitation Services (MRS)	734-677-1125 877-901-9195 <a href="http://www.LEO-MRS-AAReferrals@michigan.gov">www.LEO-MRS-AAReferrals@michigan.gov</a>	Provides vocational rehabilitation services for eligible individuals with disabilities.	Monday – Friday 8:00 am – 5:00 pm
Skills and Ability Education	734-219-0144 <a href="http://www.skillabilityed.org">www.skillabilityed.org</a>	<ul style="list-style-type: none"> <li>• Job Placement</li> <li>• Work Readiness Training,</li> <li>• Skill Building</li> <li>• Working Base Learning</li> <li>• Post-Secondary Education Exploration</li> </ul>	Monday – Friday 8:00 am – 5:00 pm

## Food Pantries

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Organization Name	Contact Information	Services	Hours of Operation
Food Gatherers	734-761-2796 <a href="http://www.foodgatherers.org">www.foodgatherers.org</a>  <a href="http://www.foodgatherers.org/foodre-sources/">www.foodgatherers.org/foodre-sources/</a> for a list of food pantries near you	Food Gatherers is the food bank and food rescue program serving Washtenaw County. Food Gatherers supports a network of more than 140 community partners with free and low-cost food, deliveries.	Monday – Friday 8:00 am – 5:00 pm

## Housing Resources

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Organization Name	Contact Information	Services	Hours of Operation
Ann Arbor Housing Commission	734-764-6720  <a href="http://www.a2gov.org/departments/Housing/Pages/default.aspx">www.a2gov.org/departments/Housing/Pages/default.aspx</a>	Project-based vouchers under the HUD Rental Assistance Demonstration (RAD) Program.	Monday – Friday 9:00 am – 5:00 pm  Closed daily 12 - 1 pm
Avalon Housing	734-663-5858  <a href="http://www.avalonhousing.org">www.avalonhousing.org</a>	Provides supportive housing which prioritizes the health and well-being of residents.	No office hours
Fair Housing Center of SE & Mid-Michigan	844-979-3247  <a href="http://www.fhcmichigan.org">www.fhcmichigan.org</a>	Investigates complaints of illegal housing discrimination.	Monday – Friday 9:00 am – 5:00 pm
Housing Access for Washtenaw County (HAWC)	734-961-1999  <a href="http://www.housingaccess.net">www.housingaccess.net</a>	Washtenaw County’s central intake for individuals and families who are homeless or at-risk of homelessness.	Monday – Friday 8:30 am – 5:00 pm
Safe House	734-995-5444  <a href="http://www.safehousecenter.org">www.safehousecenter.org</a>	Emergency temporary shelter for domestic violence survivors and their children.	Monday – Friday 9:00 am – 4:00 pm  Phone assistance 24/7

## Library Resources

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Organization Name	Contact Information	Services	Hours of Operation
Washtenaw County Library for the Blind and Print Disabled (WLBPD)	734-327-4200 <a href="http://www.aadl.org/wlbpd">www.aadl.org/wlbpd</a>	Services for those unable to read standard print, hold a book, or have dyslexia.	Monday - Sunday 10:00 am – 8:00 pm

## Legal Resources

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Organization Name	Contact Information	Services	Hours of Operation
Legal Services of South-Central Michigan (LSSCM)	734-665-6181 <a href="http://www.lsscm.org">www.lsscm.org</a>	Agency offers a broad range of civil legal services to low-income individuals and families	Monday – Friday 9:00 am – 5:00 pm

## State of Michigan Resources

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Organization Name	Contact Information	Services	Hours of Operation
Disability Resources	<a href="http://www.disabilityresources.org/michigan.html">www.disabilityresources.org/michigan.html</a>	Comprehensive list of state resources.	Website only



## Transportation Resources

Organization Name	Contact Information	Services	Hours of Operation
Ann Arbor Area Transportation Authority (AAATA- TheRide)	734-973-6500 business number  734-996-0400 route information <a href="http://www.theride.org">www.theride.org</a>	<ul style="list-style-type: none"> <li>• Fixed bus route service</li> <li>• Paratransit (A-Ride)</li> <li>• Senior service (GoldRide),</li> <li>• Late Night services</li> <li>• Holiday service</li> <li>• FlexRide</li> </ul>	Office Hours Monday – Friday 8:00 am – 5:00 pm  Call AAATA for service hours
D2A2	517-333-0400 <a href="http://www.d2a2.com">www.d2a2.com</a>	An express bus service connecting Detroit and Ann Arbor	Office Hours Monday – Friday 8:00 am – 5:00 pm
Feonix Mobility Rising	833-653-6544 <a href="mailto:Info@feonix.org">Info@feonix.org</a> <a href="http://www.feonix.org">www.feonix.org</a>	Agency helps fill the gaps in the social services for individuals living with transportation insecurity.	Call for office hours
MichiganFlyer	517-333-0400 <a href="https://www.michiganflyer.com">https://www.michiganflyer.com</a>	Provides trips between East Lansing, Brighton, Ann Arbor and Detroit Metro Airport.	Office Hours Monday – Friday 8:00 am – 5:00 pm  Call or check website for service hours

## Washtenaw County Resources

Organization Name	Contact Information	Services	Hours of Operation
2-1-1- United Way	Dial 211 <a href="http://www.unitedwaysem.org/get-help/">www.unitedwaysem.org/get-help/</a>	Provides referrals to programs to assist with food, housing, financial assistance, utility assistance and more.	Referral helpline 24 hours a day  Simply Dial 211 on your phone keypad.
Ann Arbor Community Center	734-662-3128 <a href="http://www.annarbor-communitycenter.org">www.annarbor-communitycenter.org</a>	Emergency Help	Call for office hours
Catholic Charities Washtenaw County	734-971-9781 <a href="http://www.ccwcwashtenaw.org">www.ccwcwashtenaw.org</a>	Programs include Behavioral Health Services, Family & Children Services, Re-Entry Services & Senior Services, Home Maintenance and Safety Services	Monday – Friday 8:30 am – 4:30 pm
Disability Network Washtenaw Monroe Livingston (DNWML)	734-971-0211 <a href="http://www.dnwml.org">www.dnwml.org</a>	Assistance accessing community resources, Career services, independent living coaching, Peer support, aaaa1 business development assistance, Recreation and arts programming, Transitions from nursing facilities back into the community, Volunteer and training opportunities, Youth programming	Monday – Thursday 8:30 am – 4:30 pm
Jewish Family Services	734-769-0224 <a href="mailto:info@jfsannarbor.org">info@jfsannarbor.org</a>	Programs and services ranging from older adult caregiving to immigrant resettlement and career services and transportation	Monday – Thursday 9:00 am – 5:00 pm  Friday 9:00 am – 3:00 pm
MSU Extension	734-997-1978 <a href="http://www.canr.msu.edu/outreach">www.canr.msu.edu/outreach</a>	Areas of service include <ul style="list-style-type: none"> <li>aging</li> </ul>	Monday – Friday 8:30 am – 3:30 pm

		<ul style="list-style-type: none"> <li>• caregiving</li> <li>• family</li> <li>• homeownership</li> <li>• money management</li> <li>• violence prevention services</li> </ul>	Closed daily 12:00 – 1:00 pm
Community Mental Health	<p>734-544-3050</p> <p><a href="http://www.washtenaw.org/839/Community-Mental-Health">www.washtenaw.org/839/Community-Mental-Health</a></p>	Washtenaw County Community Mental Health (WCCMH) is the primary community mental health provider in Washtenaw County.	<p>Office Hours</p> <p>Monday – Friday</p> <p>8:30 am – 5:00 pm</p> <p>24/7 crisis service</p>
Community Work Program	<p>734-973-4867</p> <p><a href="https://www.washtenaw.org/1404/Community-Work-Program-CWP">https://www.washtenaw.org/1404/Community-Work-Program-CWP</a></p>	Snow removal assistance	Call for office hours
Office of Economic Development	<p>734-544-6748</p> <p><a href="https://www.washtenaw.org/3756/Air-Conditioner-Assistance-Program">https://www.washtenaw.org/3756/Air-Conditioner-Assistance-Program</a></p>	<p>Home improvement programs including</p> <ul style="list-style-type: none"> <li>• Accessibility ramps</li> <li>• Air conditioner assistance</li> <li>• Critical repair</li> <li>• Roof replacement</li> </ul>	Monday – Friday 8:30 am – 5:00 pm
Work & Play	<p>734-7880-6795</p> <p><a href="https://www.workandplaycenter.org/">https://www.workandplaycenter.org/</a></p>	Connecting families and caregivers with resources. Services designed to empower and educate families and individuals with disabilities.	Call for office hours