

ADDENDUM No. 1

RFP No. 20-31

WEB APPLICATION FIREWALL IMPLEMENTATION

Due: October 1, 2020 by 2:00 P.M. (local time)

The information contained herein shall take precedence over the original documents and all previous addenda (if any) and is appended thereto. **This Addendum includes three (3) pages.**

The Proposer is to acknowledge receipt of this Addendum No. 1, including all attachments in its Proposal by so indicating in the proposal that the addendum has been received. Proposals submitted without acknowledgement of receipt of this addendum may be considered non-conforming.

The following forms provided within the RFP Document must be included in submitted proposal:

**Attachment B - City of Ann Arbor Non-Discrimination Declaration of Compliance
Attachment C - City of Ann Arbor Living Wage Declaration of Compliance
Attachment D - Vendor Conflict of Interest Disclosure Form of the RFP Document**

Proposals that fail to provide these completed forms listed above upon proposal opening will be rejected as non-responsive and will not be considered for award.

I. QUESTIONS AND ANSWERS

The following Questions have been received by the City. Responses are being provided in accordance with the terms of the RFP. Respondents are directed to take note in its review of the documents of the following questions and City responses as they affect work or details in other areas not specifically referenced here.

1) Is the solution expected to be an 'on-premise' solution?

No. Preference would be cloud hosted first, followed by on premise appliance, with on premise software being least desirable.

2) How many backend servers they want to protect?

Currently 28 servers with support for future growth.

3) Throughput and the bandwidth usage of these servers

City of Ann Arbor has a 500Mbps burstable Internet connection. This connection is shared with agency twice the size of the City.

4) How many 'Applications' does the City of Ann Arbor Financial and Administrative Services Information Technology are planning to protect?

Currently 38 applications with support for future growth.

5) What is the expected throughput requirement for the traffic needing to go through the WAF?

See answer to similar question 3.

6) How many applications need to be protected by the WAF cloud service?

Currently 38 applications with support for future growth.

- 7) How many websites will the Web Application Firewall be protecting?
See answer to similar question 6.
- 8) What is the Inbound/Outbound traffic volume?
Review of last 30 days shows 3.8TB data.
- 9) Does the City currently have a WAF in place?
No.
- 10) Will City of Ann Arbor allow an extension request since there will only be 1 week after the return of the question answers being posted on 09/22/2020.
No.
- 11) Will the City of Ann Arbor entertain the procurement of these services off their existing MSA with CenturyLink or the State of Michigan MiDeal contract?
Since the City has published this work as an RFP, we would not entertain use of an existing MiDEAL at this time.
- 12) How many websites (fully qualified domain names) does the City need protected?
Currently 38 with support for future growth.
- 13) Can you please provide average page views per month?
For all a2gov.org public-facing subdomains and the primary domain, we have 456,834 page views from August 1, 2020 to September 1, 2020.
- 14) Can you please provide average GB transferred per month?
See answer to similar question 8.
- 15) Can you please provide average request to hit the sites per month?
See answer to similar question 14.
- 16) Can you please provide average requests to hit the WAF and Bot solution per month?
See answer to similar question 14.
- 17) Can you please provide the term you want quoted.
1 year.
- 18) Given the concerns over CoVid pandemic, will the City consider allowing online submissions?
A physical sealed submission is required which can be mailed or hand delivered as outlined on Page 4 and 5 (F. Sealed Proposal Submission) of the RFP Document.
- 19) Would the City be willing to consider digital-only submissions for this RFP, given the various challenges associated with COVID?
See answer to similar question 18.
- 20) We need to know approximate number of sites or servers protected with this solution.
38 applications on 28 servers, with support for additional servers/applications.
- 21) We need a best guess in the average bandwidth consumption of those servers.
See answer to similar question 8.
- 22) Approximately how many IP addresses are we covering with protection?
A single class C network.
- 23) Average daily visitor quantity if known.
About 5,000 unique visitors per day.

24) Is geographic redundancy required.

It is preferred.

25) Does the solution have to qualify for any specific certifications such as SOC 2 or other?

No.

26) Does the solution require any long term logging and analytics function with retention? If so, how long?

We want to enable logging POST data for up to 7 days. We are open to exploring best practices on retention timelines for other logging data, but we currently try to keep it for a minimum of 3 months.

27) Do you want to filter inbound, or inbound and outbound?

Inbound.

28) Do you want a threat sandbox integrated into the solution?

No.

29) Do you require defenses against credential theft?

No.

Offerors are responsible for any conclusions that they may draw from the information contained in the Addendum.