

**Ann Arbor Human Rights Commission
 2023 Annual Report – Part II
 Complaints Under the Charter 112: Non-Discrimination Ordinance
 Received and/or Addressed in 2023**

Case#	Date In	Complaint Allegations	Basis	Date Closed	Outcome
23-001	1.6.23	Harassing incidents at medical facilities	Unclear	1.16.23	The HRC called complainant many times & left messages to follow up and received no response.
23-002 23-003	4.17.23	Landlord would not accept tenant-based voucher and increased rent only on units with tenant-based voucher holders.	Source of Income	4.28.23	Landlord not permitted to accept tenant-based vouchers on project-based subsidized units. LSSCM is handling rent increase issue.
23-004	4.28.23	Property Manager was discriminating in favor of non-white applicants.	Race	5.5.23	No evidence found for this allegation.
23-006	6.30.23	National chain market refused to sell liquor to complainant with a valid Washtenaw County-issued ID, but no driver's license, to verify age.	Government-Issued ID	7.17.23	Educated store manager of NDO requirement that they must accept this ID. Store changed its policy and we have confirmation of policy change.

Ann Arbor Human Rights Commission
 2023 Annual Report, Part II

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23-007	7.6.23	Complainant lost position on voucher waiting list due to hospitalization and asked for reinstatement.	Age, disability, marital status	8.1.23	Consulted with AA Housing Commission and found that HUD rules had been followed.
23-008	7.28.23	Complainant was let go after job training without cause.	Color, race	11.5.23	Company insisted that this was not discrimination but understood complainant's concern, compensated complainant for opportunity cost, and agreed to sensitivity training.
23-009	8.3.23	Harassment by federal government agencies.	Age, national origin, color, sexual orientation.	8.30.23	The HRC had no jurisdiction in this situation and the complainant did not return HRC calls.
23-010	8.16.23	Discriminatory treatment by employer.	Race, Disability	12.1.23	Discrimination not found. Employer was willing to consider mediation, but continued issues with complainant led to termination.

Ann Arbor Human Rights Commission
 2023 Annual Report, Part II

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23-011	11.01.23	Harassment by neighbors	Religion	11.15.23	Difficult to determine harassment by the incident reported, but the complaint will be revisited if further incidents occur.
23-012	12.22.23	Prospective landlord was not following SOI guidelines for estimating income and refused to rent to complainant.	Source of Income	01.05.24	Educated the landlord, who then rented unit to complainant. As required, complainant's income was accepted as adequate.
23-013	12.20.23	Landlord, at first, would not accept the proof of income that was provided and then rented complainant a unit different from promised and in disrepair.	Race	02.24.24	While the renting process and unit provided to the complainant was problematic, racial discrimination could not be established. Referred complainant to legal services and to City's rental housing complaint process.

Complaint Under the Chapter 122: Fair Chance Access to Housing Ordinance

Case #	Date In	Complaint Allegations	Basis	Date Closes	Outcome
FCH - 1	12.29.22	Complainant was refused application to rent at a mobile home park because of previous felony conviction.	Criminal Record	3.4.23	Mobile home park was located outside of HRC jurisdiction, but HRC referred complainant to someone who could help them locate housing.
FCH-2	3.1.23	Landlord would not rent to him because of criminal record	Criminal Record	3.15.23	No jurisdiction. (Pittsfield Township)