ADDENDUM No. 1

RFP No. 21-14

Print on Demand (POD) Ecommerce Store

Due: May 5, 2021 by 2:00 P.M. (local time)

The information contained herein shall take precedence over the original documents and all previous addenda (if any) and is appended thereto. **This Addendum includes twelve (12) pages.**

The Proposer is to acknowledge receipt of this Addendum No. 1, including all attachments in its Proposal by so indicating in the proposal that the addendum has been received. Proposals submitted without acknowledgement of receipt of this addendum may be considered non-conforming.

The following forms provided within the RFP Document should be included in submitted proposals:

- Attachment B Non-Discrimination Declaration of Compliance
- Attachment C Living Wage Declaration of Compliance
- Attachment D- Vendor Conflict of Interest Disclosure Form

<u>Proposals that fail to provide these completed forms listed above upon proposal opening may be rejected as non-responsive and may not be considered for award.</u>

I. QUESTIONS AND ANSWERS

The following Questions have been received by the City. Responses are being provided in accordance with the terms of the RFP. Respondents are directed to take note in its review of the documents of the following questions and City responses as they affect work or details in other areas not specifically referenced here.

Question 1: Can you provide an estimate of the spend for 2019, 2020 and anticipated spend for 2021? Answer 1: This is a first-time endeavor, so we have no comparable numbers from years past.

Question 2: We see that the City of Ann Arbor is part of the GPO program via Vizient, do you anticipate utilizing this partnership with reportable GPO spend, or will this program be excluded from that partnership?

Answer 2: This program will be excluded from that partnership.

Question 3: Based on the RFP document, it appears that both an internal city and external public eCommerce option are needed. Is this accurate? If so – What is the estimated number of SKUs for print and promotional items for each eCommerce option?

Answer 3: We will only be using this program externally as a print-on-demand offering.

Question 4: Will the City need print collateral to be included within the eCommerce program, such as business cards, brochures, handbooks, etc.?

Answer 4: No.

Question 5: What is the estimated number of logos and decorating options that will need to be

applied to the requested items? Can you share some examples of these logos?

Answer 5: Yes, see attached examples hereto. At this time, we don't know how many we will/want

to offer.

Question 6: Will all logos and graphic elements for decoration on the requested items be provided by

the city or will graphic design services also be needed?

Answer 6: We will provide all the graphics. We do not need graphic design services.

Question 7: For each park, do they each have their own logo treatment? IS a style guide provided to

follow for all usage?

Answer 7: There will be a single Ann Arbor Parks & Recreation logo. Huron Hills and Leslie Park Golf

Courses as well as GIVE 365, NAP and the Ann Arbor Farmers Market have their own logos

that we may also utilize. We can provide a style guide.

Question 8: Will the City be open to considering carrying inventory of certain items to allow for bulk

purchasing of some items or is on-demand the preferred method of ordering. If yes, will one warehouse location be sufficient, or would multiple locations be required? To give that "Amazon like "experience?" Are current consumers of this program used to longer

lead times to create custom logoed product?

Answer 8: No, we would like to keep this as a print-on-demand service with no inventory on-hand.

Question 9: Is marketing and communication outside of the City contacts considered part of the RFP

or will this be handled internally?

Answer 9: The City will handle this internally.

Question 10: Will the City require outside items that were previously purchased, for example, sporting

equipment, require warehouse storage and fulfilment for programs and events

throughout the year?

Answer 10: No.

Offerors are responsible for any conclusions that they may draw from the information contained in the Addendum.

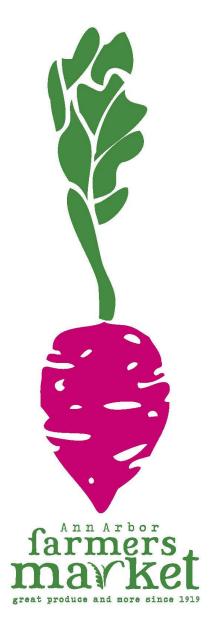






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Onder Park

Pilgrim Park

☐ Pittsview Park

☐ Postmans Rest

☐ Placid Way Park

☐ Plymouth Parkway

Redbud Nature Area

☐ Windemere Park

☐ Woodbury Park

☐ Wurster Park

☐ Winewood Thaler Park

☐ Creal Park

Depot Park

☐ Dicken Park

☐ Devonshire Park

☐ Dolph Nature Area

☐ Dicken Woods Nature Area

☐ Hunt Park

☐ Iroquois Park

☐ Island Park

☐ Kelly Park

□ Dhu Varren Woods Nature Area □ Huron Parkway Nature Area

☐ Huron Highlands Park

☐ Huron Hills Golf Course